



Iowa Department of Human Services

Kim Reynolds
Governor

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Director

INFORMATIONAL LETTER NO.1848-MC-FFS-D

DATE: November 1, 2017

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care, Fee-for-Service and Dental

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: AmeriHealth Caritas Withdraw

EFFECTIVE: December 1, 2017

AmeriHealth Caritas Iowa, Inc. is no longer an available Managed Care Organization (MCO) option through the IA Health Link program. Members who are enrolled with AmeriHealth Caritas will be reassigned.

Impacted members will receive a reassignment letter the first week of November, to notify them of this change. The reassignment letter can be viewed [here](#)¹.

Members may select a new MCO by November 16, 2017, for coverage beginning December 1, 2017. If members do not make a selection, they will keep the MCO assigned to them. Members may change their MCO for any reason until March 1, 2018, and for reasons of "Good Cause" after that.

If you have any questions please contact the IME Provider Services Unit at 1-800-338-7909, or email at IMEproviderservices@dhs.state.ia.us.

¹ https://dhs.iowa.gov/sites/default/files/IAHealthLink_ACIA_ReAssign_Letter_Fin.pdf